

P P SAVANI UNIVERSITY

Eighth Semester of B. P.T. Examination
September 2020

SPPT4080 Healthcare Management And Administration

07.09.2020, Monday

Time: 10:00 a.m. To 01:00 p.m.

Maximum Marks: 70

Instructions:

1. The question paper comprises of two sections.
2. Section I and II must be attempted in separate answer sheets.
3. Make suitable assumptions and draw neat figures wherever required.
4. Use of scientific calculator is allowed.

SECTION - I

- Q - 1 Essay Question(Any One) [10]**
- (i) Describe Hospital Acquired Infections.
- (ii) Describe Quality Assurance in Healthcare Management.
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- Q - 2 Short Note(Any Two) [10]**
- (i) Waste Management in Hospitals.
- (ii) Communication in Healthcare Management.
- (iii) Ethical Principles in Healthcare Management.
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- Q - 3 Very Short Notes(Any Five) [15]**
- (i) Human Resource Management in Healthcare Management.
- (ii) Significance of Informed Consent in Healthcare
- (iii) Significance and Purpose of Medical Audit in Healthcare Management
- (iv) How will you create awareness on AIDS among Villagers as a Healthcare professional?
- (v) Staffing in Hospitals
- (vi) Cost of Services in Hospitals
- (vii) Members in Medical Audit

SECTION - II

- Q - 1 Essay Question(Any One) [10]**
- (i) Describe the concept of effective Decision Making
 - (ii) Explain Strategic Management process
- Q - 2 Short Note(Any Two) [10]**
- (i) Principles of HENRY FAYOL
 - (ii) List down the sources of Stress and explain any three
 - (iii) Draw the Strategy Formulation Chart and explain its steps
- Q - 3 Very Short Notes(Any Five) [15]**
- (i) Explain OODA loop
 - (ii) Elements of Planning
 - (iii) Difference between Vision and Mission
 - (iv) Explain Decision making and its types
 - (v) Explain Scalar Chain with GANG PLANK
 - (vi) Levels of management
 - (vii) Functions of Management
